



Job Title: Energy Advisor

Location: Throughout the Croydon community, including Northeast, Northwest, Southeast, Southwest, Central East, and Central West.

Salary: £14 per hour

Hours: Up to 18 hours per week - flexible to accommodate service needs.

Contract Length: 12 months (with potential extension subject to funding).

Job Overview:

Croydon Mencap, in collaboration with the Learning Disability Alliance, is seeking compassionate and driven Project Energy Advisors to join our Energy Efficiency Community Project funded by Southern Gas Network. This role focuses on supporting adults with learning disabilities (LD) and their families in underserved communities by facilitating access to vital resources and empowerment programs. Project Energy Advisors will play an essential role in implementing initiatives for residents, conducting home visits, and providing valuable feedback to the Project Manager for effective service delivery.

Comprehensive training and resources will be provided.

Key Responsibilities:

- Collaborate with a team to offer accessible training, information, and support tailored to the needs of disabled individuals, ensuring they can utilize energy safely, efficiently, and affordably.
- Utilize available resources to identify and assist individuals with energy-related concerns, including materials in EasyRead.
- Help residents access the Warm Hub, designed specifically for disabled individuals.
- Provide personalized advice and information at energy stands and facilitate energy workshops to help disabled individuals access energy safeguarding services.

- Support Energy Ambassadors with learning disabilities, offering guidance and assistance.
- Deliver tailored support to enhance household incomes, enabling disabled individuals and their caregivers to maintain a safe and warm home.
- Assist the Project Manager in executing energy efficiency initiatives and programs aimed at residents with LD and their families.
- Conduct home visits to assess client needs and support them in accessing available resources.
- Engage with residents to initiate discussions about health, wellbeing, and energy bills, targeting 50 residents monthly.
- Promote marketing materials, such as leaflets and invitations to bi-monthly community health events and weekly coffee mornings.
- Collaborate with stakeholders and residents to enhance community involvement and support.
- Share and promote the activities of the Learning Disability Alliance (LDA) and Croydon Mencap.
- Provide the Project Manager with feedback, data, and insights based on resident interactions and observations to improve service delivery.

Qualifications:

Essential:

- Experience in community support work, social services, or related fields.
- Strong communication and interpersonal skills, with a genuine interest in assisting individuals with Learning Disabilities.
- Ability to work independently and collaboratively within a team.
- Flexible and adaptable approach to meet community needs.
- patience and understanding
- ability to innovate and adapt to suit the needs of the service and community

Desirable:

- Familiarity with energy efficiency programs and resources.

Programs and Resources:

- Access to various energy efficiency programs covering energy bills and household issues.
- Community health events and coffee mornings aimed at fostering wellbeing discussions.
- Links with local organizations to help residents access resources for their wellbeing.
- Training and support for volunteer staff to effectively help you engage with residents and promote Learning Disability Alliance and Croydon Mencap activities.

Application Process:

Interested candidates should send a resume and cover letter outlining their relevant experience and motivation for applying to stella@croydonmencap.org.uk and katherine@croydonmencap.org.uk.

Applications will be accepted until December 10th, 2024.

Interviews will be held on December 12th.

This job description is designed to reflect the responsibilities and expectations of a Project Advisor in an energy efficiency community role. If you require modifications, or additional information, please let us know!